# **Waste Strategy**

Target 70

# All Members' Workshop





### **Context / Background**

Workshop follows on from Workshop held in 2019

Council's waste and recycling collection services are highly valued by Local Members and the community.

Any changes to the service have wide reaching consequences and receive substantial challenge.

In 12 years we have moved from a back door weekly bin collection service to a modern, highly controlled kerbside collection arrangement with the emphasis on recycling...

This has been driven by WG Statutory Recycling Targets and the threat of Infraction Fines (if we do not achieve them)



### Where are we now?

WG recycling target set at 70% by 2024/2025

**2018-2019** – almost had achieved target at 69.16%

**2019-2020** – Start of Covid-19 pandemic: 65.85%

**2020-2021** - Covid-19 pandemic: 64.04%

12% increase in residual waste (additional 3,000 tonnes)

More people at home e.g. furlough, working from home; eating at home; shopping online, undertaking DIY home improvements etc.

Recycling increased by 26%

Food waste increased by 10%



# Polices, Legislation, Guidance & Changing Times

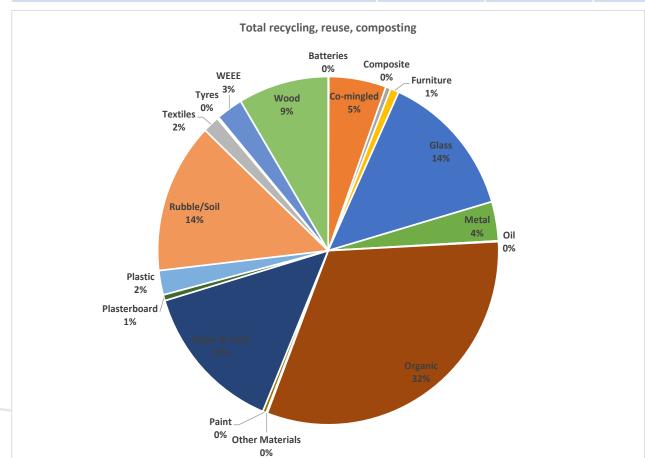
- Towards Zero Waste
  - Municipal Waste Sector Plans
- Wales Waste Measure
  - Classification of Wood
  - Household/municipal waste
- End Destinations proximity principle, market stability, reporting regimes
- Wales Circular Economy Beyond Recycling Strategy
  - Deposit Return Scheme (DRS) impact on kerbside
  - Extended Producer Responsibility (EPR)
- Changing Waste Composition
  - WFH, lockdown, temporary closures
  - Cardboard, glass, residual
  - Contamination





# Statutory Targets – weight based

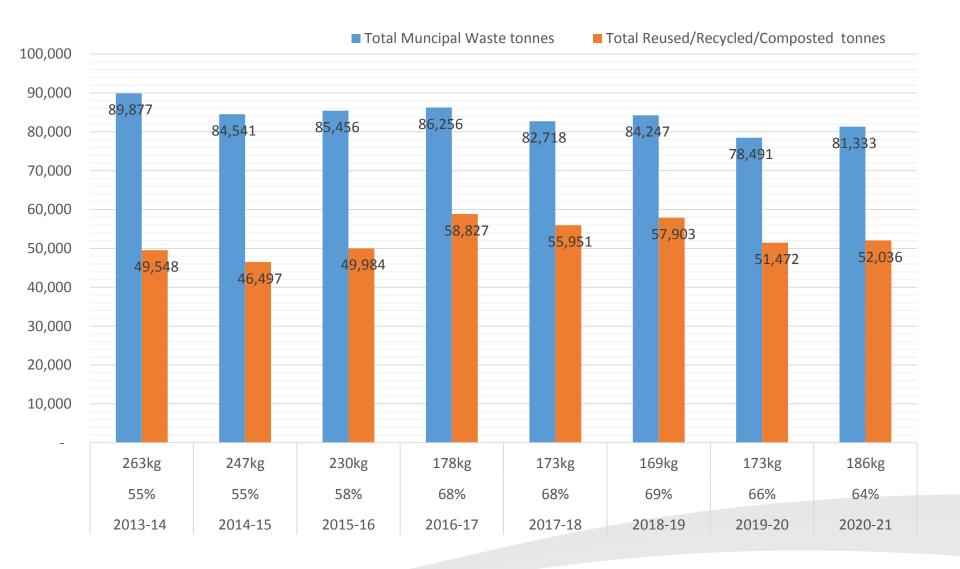
Municipal Waste Collected by local authorities	2012-13	2012-13	2015-16	2019-20	2020-21
Minimum levels of preparing for reuse and recycling/composting (or AD) for municipal waste	40%	52%	58%	64%	70%



Source: <u>www.wastedataflow.org.uk</u> Flintshire own dataset – material arising report 20/21

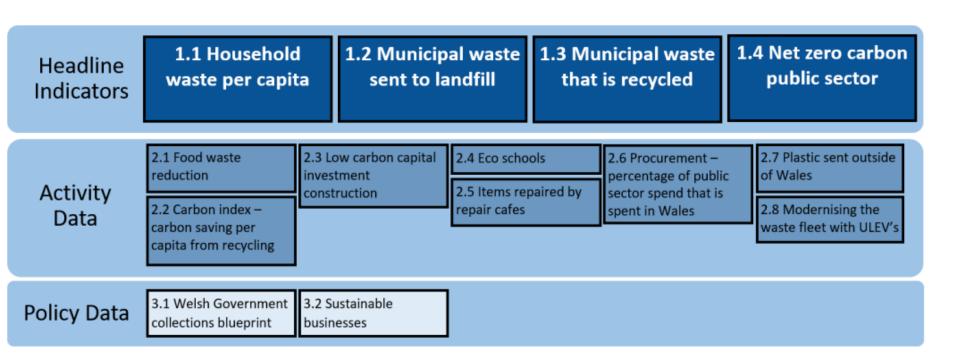


# Targets & Performance





### Areas to Focus



No longer just weight based targets.
Service and Strategy needs to reflect wider reaching measures.



#### **Service Impact of COVID-19**

23.03.2020 "lockdown"

- A number of frontline services suspended e.g. garden waste collections
- Household Recycling Centres (HRC) sites closed
- Prioritised kerbside collections for black bins, medical waste, food waste and recycling
- Still gritting, doing emergency repairs and repairing street lights

Immediate impact

- Sickness absence levels high / staff redeployed
- Supply chain issues with PPE
- Recycling bags full of tissues crews worried
- Missed collections increased, rounds not completing
- Side waste, litter and fly tipping increased



From May 2020 onwards

- HRC sites reopened, garden waste and bulky waste collections resumed
- Grass cutting and grounds maintenance started in some areas
- Highway maintenance and potholes resumed / cleansing restarted
- Infrastructure projects started Standard Yard / Greenfield Waste Transfer Stations
- Christmas collections / Flooding followed by snow and ice

The new "normal"

- Convoy vehicle working; drivers and loaders go straight to vehicles
- Text messaging service and "bubble" groups
- Staggered use of welfare facilities, one-way systems, mandatory face coverings
- Home working / new shift patterns / screens in cabs
- Enhanced cleaning and sanitation stations

























### **Challenges to Service Delivery**

- Creating "bubbles" we had to ensure that we kept knowledge of the rounds whilst keeping the teams separated
- Challenge to try to avoid a two team / us-them attitude was especially important within the supervision team (introduction of new working methods such as virtual handover meetings when shifts crossed over)
- Planning for the event that any cases of COVID could impact on service delivery due to loss of whole crews
- Side waste challenge will be to reduce and eliminate side waste and encourage people to recycle
- One of the biggest challenges was trying to introduce all the above whilst still maintaining a high level of service to the residents



#### **Planning for Christmas Collections 2021-2022**

- Christmas 2020 food collections maintained between Christmas and New Year
- Unknown effect COVID might have had on workforce availability and skill set/knowledge
- Calendars published in September each year
- Normally, we try to move collections from Christmas Day and New Year's Day to an alternative day e.g. Catch-up day on a Sunday in between Christmas and New Year
- Christmas Day 2021 = Saturday, 25<sup>th</sup> December
- Bank Holidays = normal working day



#### **Christmas 2021: Proposals**

- Equivalent to fortnightly collections for general waste (black bins) throughout December 2021 and January 2022 as per policy
- Weekly recycling collections maintained in the main
- Christmas Day and New Year's Day waste & recycling collections: moved to 2<sup>nd</sup> January 2021
- Sunday, 2<sup>nd</sup> January = normal working day
- Temporary change of shift pattern for all Saturday workers – subject to consultation TU/employees
- Garden waste collections finish w/e 11.12.2021
- HRC Sites: Closed on Christmas Day, Boxing Day and New Year's Day



#### **Christmas 2021: Proposed Calendar**

December 2021					January 2022								
Mon	Tues	Weds	Thurs	Fri	Sat	Sun	Mon	Tues	Weds	Thurs	Fri	Sat	Sun
		1	2	3	4	5						1	2
6	7	8	9	10	11	12	3	4	5	6	7	8	9
13	14	15	16	17	18	19	10	11	12	13	14	15	16
20	21	22	23	24	25	26	17	18	19	20	21	22	23
27	28	29	30	31			24	25	26	27	28	29	30
							31						

<sup>\*</sup> Saturday, 11<sup>th</sup> December = last garden waste collections for the season

Black Bin (General residual waste) / Food Waste / Recycling

Brown Bin (Garden Waste) / Food Waste / Recycling

*No Collections – moved to Sunday 2<sup>nd</sup> January 2022* 

Extra working day for Saturday's collections – Black bin / Food Waste / Recycling

Recycling and Food Waste Only



#### **Service Delivery Improvements**

- Standard Yard New Materials Recovery Facility
- Greenfield Redevelopment
- RFID garden waste project to replace stickers/yellow tags
- Vehicle Telematics
- Electric Vehicles WG Grant Funding for two new EV Recycling Vehicles
- Grant Funding for Electric Charging Depot



### Achieving 70% - Waste Collections

- Education and engagement
  - Behavioural change campaigns
  - Localised engagement programmes
  - Attendance at organised events
  - Local targets / local benefits
- Enhanced enforcement
  - Side waste enforcement
    - Warning letter
    - Formal (Section 46) Notice
    - Fixed Penalty Notice
  - Enforcement of recycling inside the black bin



## Achieving 70% - Recycling Collections

- Additional waste streams to be collected
  - At the kerbside
    - AHP / Textiles / Small Electrical items, etc.
  - Within local stores / businesses
    - Coffee pods / make up cases / plastic film
- Information on what can be recycled
- Christmas collection arrangements



### **Breakout Session One**

- 40 minute breakout session
- Discussion and comments



# Achieving 70% - Household Recycling Centres

- Household Recycling Centres
  - Bag Splitting
  - Van permit scheme
  - Booking system
  - Charging for items (rubble / wood / asbestos / mattresses)
- Repair and Reuse
- Engagement with Charities
- Deconstruction of unusable items
- Christmas opening times



## **Breakout Session Two**

- 40 minute breakout session
- Discussion and comments



# Next Steps

- Collate all feedback
- Review feedback
- Identify any operational and policy changes
- Amend current policy
- Present to Cabinet in September for consideration



# Thank You

